



## **FREQUENTLY ASKED QUESTIONS (FAQS)**

### **What does the average day look like in a course?**

- This is contingent to your course. Students can expect to be in class from 0800-1630, with some variation depending on the events of the day. You are afforded an hour for lunch. Please review your course schedule for approximate expectations.

### **I'm overseas and I'm arriving Saturday night, will my room be available?**

- Lodging is notified of all overseas students. Rooms for overseas students will be available on Saturday. Upon receipt of lodging confirmation from the course director, please confirm directly with the reserved lodging facility.

### **I'm flying in and my unit won't issue me a rental car. Will I be able to walk to get where I need to go?**

- Transportation is provided between lodging and the Eaker Center at the specified times that your course director has requested.
- Yes, if lodged on base. Transportation options will be provided from your lodging to the schoolhouse.

### **I'm working DTS, but I have not received my LOA, can you help me?**

- This will depend on what course you are taking. Please refer to your "Reporting Instructions" to verify what type of funding your course is using and/or contact your course director if you have further questions.

### **Where is my TLN?**

- Students are required to have a Training Line Number (TLN). The Unit Training Managers (UTM) at your installation can confirm your TLNs no later than two weeks from the course start date. If that does not occur, please refer to your Reporting Instructions for the appropriate POC.

### **Do we book lodging through DTS?**

- Please do not book lodging. Refer to your Reporting Instructions for your course specific lodging arrangements.

### **How do we get from the airport to Maxwell?**

- Commercial services for transportation from Montgomery Alabama Airport to Maxwell AFB are available. Options include taxi, Lyft, and shuttle and others. Please confirm military base access prior to services.

### **I am having access issues with Canvas**

- If you cannot access Canvas, please utilize the Help function: <https://www.afpc.af.mil/Support/Contact-Us/>
- If you are DHA, recommend using a personal laptop and creating a username and password to access Canvas. Eaker WIFI is difficult as well for DHA laptops.

### **Nice to know**

42nd FSS

<http://www.42fss.us/>

Local Weather Conditions

<https://www.google.com/#q=local+weather+conditions+montgomery+al>

Things to Do Off Duty in Montgomery, AL - (NO FEDERAL ENDORSEMENT: PUBLIC INFORMATION SITE)

<http://visitingmontgomery.com/play/see-and-do/>