



"Communicate, communicate and communicate."

General Lester Lyles, USAF (Ret)

"A four-star general's leadership advice," *The Washington Post*

Communication in Command

Read [How to Lead a Group Discussion](#)

[Air University's Squadron-Centered Learning](#)

Watch [Unconscious Bias](#)

Watch this 3-minute video and discuss how unconscious bias affects you and your team.

Questions to Consider

Why have group discussions?

How does your flight communicate?

Ask these questions of yourself
and your flight members

What is effective communication?

"There are three words that describe my management style: communicate, communicate and communicate," General Lyles told *The Washington Post*. "As a leader, you must communicate **upward** to those for whom you work, communicate **laterally** to those who you partner with and communicate **with** those who work for you. Communication also implies receiving. Sometimes it's just shutting up and listening to others."

Why have a group discussion?

One way to build relationships with others (interpersonal skills) is to have purposeful communication within your flight. One of the reasons to have a discussion is to generate thought and build a better understanding of a topic through the exchange of ideas. Good discussion in a group setting involves all of the members contributing their own thoughts and ideas while listening and evaluating the thoughts and ideas of others. Good discussion does not require agreement between members but it does require civility without condemnation or mockery of anyone's contributions. For topic ideas see the [Squadron Centered Learning](#) page.

What communication methods work best for your flight?

Effective communication is about listening, asking questions, and aligning words and actions. On a daily basis, flight-level leaders are in countless relationships — at both the personal and the organizational level. How does your flight handle the rapid flow of information within the flight, squadron, wing (and organizational) levels across your base? What are *your* methods for overcoming challenges in communication?



Contact *The Flight Commander's Edge*

If your unit would like to create its own Flight-level leadership course using professionally-developed resources from Air University visit

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